Utah State Library (USL) Services Executive <u>Summary</u>

See **<u>Strategic Plan for the Utah State Library 2005-2009</u>** for complete program and the USL website (http://library.utah.gov) for more information.

Services to the Blind and Disabled

These services are available to Utah residents of all ages who are blind, visually impaired, physically disabled, or learning disabled. **Materials** are available free in Braille, on tape, and in large-type books. Patrons are also eligible for the Radio Reading Service. The Division of Services for the Blind and Visually Impaired of the State Office of Education is located in the same building, and cooperates with USL in providing needed resources to those with no or low sight. In addition, USL contracts with 18 states to provide Braille materials, and with the Library of Congress' National Library Service to provide Braille and audio materials to all states west of the Mississippi. **USL received $816,000 from these contracts in FY2004.** Fifty-four thousand volunteer hours play a major role in making these services work.

Bookmobile Service to Rural Utah

USL provides **quality library service** to 221,988 Utahns in 20 counties through 15 Bookmobiles. These counties contract with USL to provide a level of library service comparable to those areas with locally run fixed-site libraries, including InterLibrary Loan and access to the Public Pioneer databases. Bookmobiles provide essential support for inadequate school libraries serve Oljato, Teasdale, Eureka, Bicknell, Vernon, Dutch John, Manila, East Carbon, Enoch, Benjamin, Goshen, Perry, Naf, Mona, Fielding, Grantsville, and many other towns and byways across the state.

Support for Utah's smaller public libraries

Utah's smaller public libraries, primarily located in rural areas of the state, struggle to meet the same demands imposed by citizens on larger public library systems. USL provides help in meeting those demands. **Material Request (InterLibrary Loan)** gives library patrons access to a wide variety of materials not available at their local library. **Reference Service** is available to respond to requests for information from these libraries as well as from users of the State Search Engine (http://info.utah.gov). **Cataloging Assistance** is available through our CatExpress project that allows small libraries to catalog materials with the same quality as that of larger libraries. **Training** is provided on all these services (see separate training section). **Summer Reading Programs** are coordinated by USL to provide public libraries with a valuable tool to encourage improved literacy among students. The **Spanish Language Outreach Project** provides training and funding for library services to Spanish-speaking communities.

FY2004
Material Requests Filled	16,770
Reference Questions Answered	2,527
Records Cataloged via CatExpress	34,685
Summer Reading Program participants	27,890

State Publications & Government Information

USL is required by statute to collect, preserve and disseminate government information. Traditionally, this has meant **print publications**, but increasingly these publications take the form of electronic documents. USL has developed the current **state search engine** (http://info.utah.gov) and is assisting ITS in providing content access in the new search engine. Efforts are currently underway to develop an online **state publication database** in cooperation with State Archives. **USL provides training to help state agencies make sure their publications appear in search engines and are retrievable**. (See separate training section.)

FY2004
State Search Engine Avg Searches / Day	4,463
State Publications Collected / Distributed	901

Online Information Resources
USL is the home for Public **Pioneer** (http://pioneer.utah.gov) a resource for all of Utah's citizens, providing information not available on the "free" Internet, including full-text magazines and newspapers, business resources, genealogy information, even auto repair, in addition to other resources. USL partners with the Utah Education Network and Utah's Academic Libraries to provide additional resources statewide. **Training** is provided for library staff members and government entities including the Utah Legislature in the use of these databases (see separate training section).

FY2004
Articles Retrieved from Magazine / Newspaper databases on Public Pioneer   522,000
Visitors to Public Pioneer website   374,000

Library Services for State Agency and other Government Libraries
USL's **online catalog facilities** are primarily used to provide materials to smaller public libraries (see above) but are also shared with other agencies, to provide their libraries with an online interface and easily accessible and retrievable materials. This service, provided at cost to the agencies, provides efficiencies of scale and increases access to their materials. We currently have cooperation agreements with the State Law Library, the Department of Transportation and State History.

Training
USL provides a slate of training opportunities ranging from **computer applications** to instruction on **the Pioneer databases**, from how to work with **Utah's Spanish speaking community** to **grant writing**. **UPLIFT Workshops** provide professional library development training to help staff and directors at smaller libraries maintain and upgrade their library skills. **Library Board Workshops** provide instruction on how to be an effective board member. **New Director Orientation** provides new library directors, particularly those from small libraries, a chance to learn the ropes and find out about USL services.

FY2004   Events   Trainees
Training Provided   104   1,166

Grants and Funding
The **Library Services and Technology Act** (LSTA) Competitive Grant Program supports information technology services, digitization, and services for underserved populations. This federal program is only available in states with state libraries. In the past three years $1,977,546 has been awarded to 50 public libraries, fourteen academic libraries, fourteen public elementary and secondary school library media centers in nine different school districts, one research library, and a consortium of academic libraries. LSTA also provides funding for statewide services such as Public Pioneer (see above). In addition, USL provides Public Library Development Grants (state funds) to enhance services in libraries across the state. (The 2005 Legislature appropriated an additional $200,000 for development grants in FY 2006).

FY2002 – FY2005
LSTA Grants Awarded $1,977,546
Local Funds expended (Match) $848,200
FY2004 Public Library Development Grants $343,000

Consulting Services
USL provides advice and assistance for public library directors and staff across the state in the following areas: technology development, grants and funding (including E-Rate, the federal program to provide discounts for internet services), library legal issues, collection development, library governance, training, and other issues. USL's **Certification** Program provides a set of benchmarks of library standards of service for those libraries that wish to receive state and federal grants. USL annually collects and disseminates **library management data for 72 local governments**, equipping librarians, library board members, and local officials to effectively plan and evaluate their library services.